

**FOURTH SEMESTER M.S.W. DEGREE EXAMINATION, MARCH 2020**

(CUCSS)

M.S.W.

SW 4C 19—ADMINISTRATION OF HUMAN SERVICE ORGANIZATIONS

(2018 Admissions)

Time : Three Hours

Maximum : 36 Weightage

**Part A**

*Answer all questions.*

*Each question carries 1 weightage.*

*Answer to each question should not exceed 50 words.*

1. Staffing.
2. Voluntary organization.
3. Donation.
4. Lay off.
5. Retrenchment.
6. Organizational Behaviour.
7. Compensation.
8. Morale.
9. Grievance.
10. Domestic enquiry.

(10 × 1 = 10 weightage)

**Part B**

*Answer any six questions.*

*Each question carries 3 weightage.*

*Answer to each question should not exceed 300 words.*

11. Elucidate the essential elements of administration.
12. Explain the statutory procedures to register a human service organization.

**Turn over**



13. Write a short note on functions of ministry of rural development.
14. Note down the major programs of National Social Security Mission.
15. Discuss the organogram in light of your fieldwork agency.
16. Explain the theories of motivation.
17. Critically evaluate the Corporate Social Responsibility and its act.
18. Discover the features and types of performance appraisal.
19. Explain public administration.

(6 × 3 = 18 weightage)

### Part C

*Answer any two questions.*

*Each question carries 4 weightage.*

*Answer to each question should not exceed 800 words.*

20. Write an essay on the relevance of social work practices in Human Resource Development in a Human Service Organization.
21. Discuss in deep the central and state social welfare boards.
22. Explain the process of Human Resource Management
23. Analyse state, national and international Human Service Organizations.

(2 × 4 = 8 weightage)